

New Seasonal & Cottage Program

New Seasonal & Cottage Program Overview

- New program available on WiMAX, ViaSat, and Expedience platforms only.
- A solution for cottagers ... and Snowbirds, too!
 - Choose any package that suits you for the summer or peak season
 - Choose either the Seasonal (200MB/mo) or Cottage (2GB/mo) program during the off-season depending on the customer's internet usage needs.
 - No deactivation or reactivation fees.
 - Service is still active on the ViaSat, WiMAX and Expedience platforms.
 - Usage charges apply on the ViaSat, WiMAX and Expedience platforms and vary by program.
 - Customer must provide a Reactivation date at the time of the program request.
 - At time of reactivation, customer is placed on current in-market pricing..

Seasonal & Cottage Program Details

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	Seasonal Program	Cottage Program
Price	<u>ViaSat, WiMAX & Expedience:</u> \$4.99/month + Hardware Rental for In and Out of Contract	\$24.99/month + Hardware Rental for In and Out of Contract
	<u>Canopy, Ka Hughes & Ka Telesat:</u> \$24.99/month for In Contract \$4.99/month for Out of Contract	N/A
Internet Service Details	<u>ViaSat, WiMAX & Expedience:</u> Download Speed = 1.5 Mbps Upload Speed = 256 Kbps	<u>ViaSat, WiMAX & Expedience:</u> Download Speed = 1.5 Mbps Upload Speed = 256 Kbps
	<u>Canopy, Ka Hughes & Ka Telesat:</u> No Service	<u>Canopy, Ka Hughes & Ka Telesat:</u> No Service
Usage Details	<u>ViaSat, WiMAX & Expedience:</u> Usage Allowance = 200 MB Usage Charge = \$15/GB	<u>ViaSat, WiMAX & Expedience:</u> Usage Allowance = 2 GB Usage Charge = \$10/GB
	<u>Canopy, Ka Hughes & Ka Telesat:</u> No Usage	<u>Canopy, Ka Hughes & Ka Telesat:</u> No Usage
Duration	6 weeks minimum 6 months maximum	6 weeks minimum 6 months maximum
Criteria	1 suspend every 12 months (Seasonal Hold or Cottager Hold)	1 suspend every 12 months (Seasonal Hold or Cottager Hold)



Seasonal & Cottage Program Details cont.

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- New program applies to WiMAX, ViaSat and Expedience platforms only.
- The legacy seasonal pricing will remain on the KAT and KAH platforms.
- Customer's Xplornet email address will remain active.
- Customers are allowed one hold every 12 months.
- WiMAX, ViaSat and Expedience customers currently on the seasonal suspend program will not be affected until they reactivate and elect to go on hold on or after the new program launches.
- Customer account must be in good standing and payment type must be credit card or pre-authorized debit.
- Customers will be placed on hold at the end of their next billing cycle.
- Business accounts with Business plans have no minimum suspend period, and invoice payment type is permissible.

